

IT. With your business at the heart of the solution.

Derby County Football Club have around 120 users spread out over two sites. Since the start of 2008 Orchid began implementing an IT strategy to strengthen and secure DCFC's IT systems.

We began by rolling out HP Proliant servers, replacing existing IBM servers, to provide a more stable and reliable platform to operate on, with a more substantial warranty. The implementation of a revised desktop policy ensures that new machines are of the same specification and manufacturer, making support and maintenance easier to manage. Their firewalls have been upgraded and added to using Watchguard's products giving added security. Electric Mail has been implemented, reducing the amount of spam received and Sophos has been installed for their Anti Virus solution. Orchid have also taken over the IT support by giving extended coverage to cover match days as well as normal working hours. The scope of support we provide covers all of the hardware and software ran at both DCFC sites including escalation to site for any immediate fixes.

In addition to this we are rolling out a replacement of plasma TV's around the stadium by installing the latest specification LCD Screens. Wireless internet connectivity has been installed in each hospitality suite allowing DCFC to offer their corporate clients more when these function rooms are hired out. In order to achieve this, we have undertaken a project to upgrade and expand their existing data cabling infrastructure.

Orchid have been able to give DCFC's IT Manager the ability to concentrate on other areas of the club rather than constantly fire fighting the operation. We are now the IT backbone if DCFC allowing their business to grow with confidence.

The next phase that Orchid will undertake at DCFC is addressing their Data Storage and Disaster Recovery requirements, where we are proposing a solution to remotely backup their data off-site.

"I just wanted to say how impressed I have been with the service we have received from Orchid since our partnership was formed, especially last night when we lost our main domain controller. On receiving my call Guy was at our offices within five minutes and we both stayed late last night to resolve the issue, a job well done!"

Martin Scahill
Information Technology Manager
Derby County Football Club

"Great service, knowledgeable staff and fantastic response times... can't recommend Orchid more."

Martin Scahill
IT Manager



2008
Preferred Partner

